

Ambulance Bill Process

Understanding What Determines If or What You are Charged



Someone called 911.
You were evaluated, treated and/or transported.

Do you have insurance?

Yes

No

Does MESA have
your insurance information?

Did you pay your
MESA annual fee?

Yes

No

Yes

No

MESA bills your
insurance.

You may receive
a statement asking for
insurance
information.
Once the
information is
provided, MESA
will bill your
insurance.

You are billed
for 50% of
the charge.

You are billed
the full amount.

Did you pay your
MESA annual fee?

Yes

No

- If insurance pays MESA, you receive no residual bill.
- If insurance pays you, you must submit payment for that amount to MESA.
- If insurance allowance is applied to your deductible, you are billed 50% of the charge.

- If insurance pays MESA, you are billed the remaining balance.
- If insurance pays you, you must submit payment for the full amount.
- If insurance pays nothing, (applied to deductible, copay, denied) you are billed the full amount.

MESA staff are available to answer any questions you have about your bill.
Call us Monday through Friday, 9 am to 4 pm, at 717-361-8220 (select option #5).